

## CONSUMER REQUEST TO REMOVE PROPANE TANK

**DATE:** \_\_\_\_\_

**DEAR** \_\_\_\_\_, ( Propane Supplier )

To whom it may concern,

In accordance with Nevada's Revised Statute 590.537, which is enforced by The Nevada Board for the Regulation of Liquefied Petroleum Gas, I understand that I have certain rights that are also referenced in the Consumer Bill of Rights. Please be advised that effective today, I am discontinuing my propane service with your company.

I understand that I have the right to have your tank removed from my property within 30 days, at no charge, and to be present when you measure the remaining volume left in the tank.

I also understand that I have the right to receive a full refund for any unused propane and tank rent. I understand that this refund is to be based on the price I paid for it, and that the refund must be mailed to me within 15 days after the tank has been removed from my property.

I appreciate your prompt attention in handling this matter, and look forward to your call scheduling the removal of your equipment from my property. Thank you in advance.

Sincerely,

\_\_\_\_\_

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

**PHONE:** \_\_\_\_\_

*This form has been recommended for use by the Nevada LP-Gas Board • [www.lpg.nv.gov](http://www.lpg.nv.gov)*